Northwest (HHS Region 10)
ATTC Addiction Technology Transfer Center Network
Funded by Substance Abuse and Mental Health Services Administration

Northwest ATTC presents:

ASAM Criteria Implementation: New Tools, New Partnerships

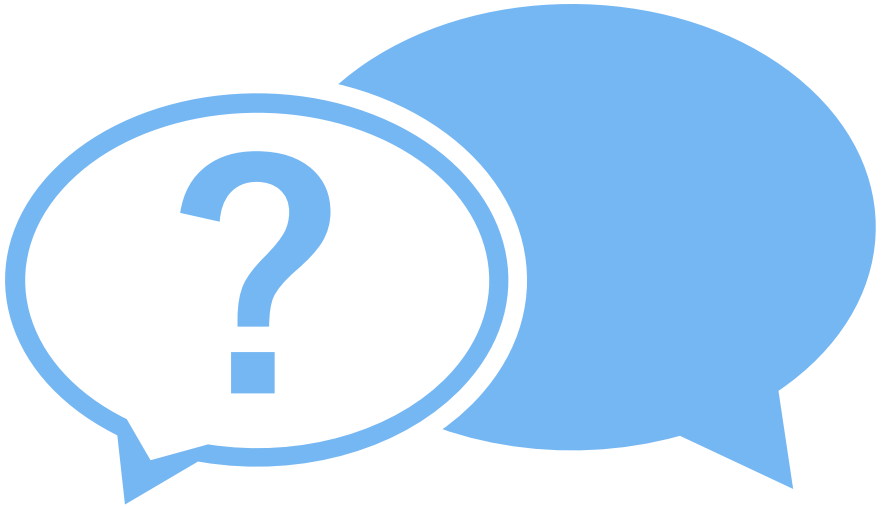
Thank you for joining us!
The webinar will begin shortly.

- **Participants are automatically muted during this presentation**
- **Got questions?** Type them into the chat box at any time and they will be answered at the end of the presentation.
- An ADA-compliant recording of this presentation will be made available on our website at: http://attcnetwork.org/northwest

SAMHSA
Substance Abuse and Mental Health Services Administration

Q&A

Questions? Please type them in the chat box!



Surveys

Look for our surveys in your inbox!

We greatly appreciate your feedback!

Every survey we receive helps us improve and continue offering our programs.

It only takes **1 minute** to complete!

Certificates

Certificates of Attendance are available for live viewers!

Viewing Groups:
Please send each individual's **name** and **email address** to **northwest@attcnetwork.org** within 1 business day.

Your certificate will be emailed within a week to the address you registered with.

ASAM Criteria Implementation: New Tools, New Partnerships

TRAIN for CHANGE

The NIATx Foundation

Panelist:

Mathew Roosa, LCSW-R

Consultant and Trainer
NIATx Foundation

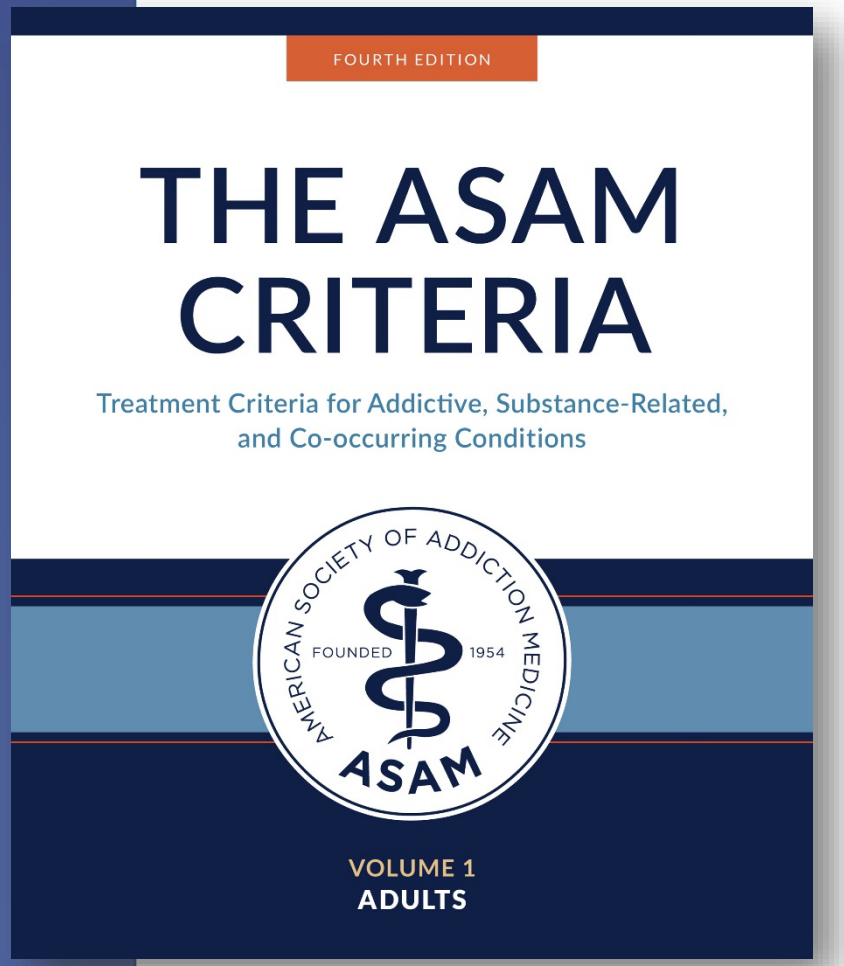
Panelist:

Scott Boyles, LAC

Senior National Training Director
Train for Change

The ASAM Criteria

is the most widely used and comprehensive set of standards for level of care recommendations, continued service, and care transitions for individuals with addiction and co-occurring conditions.



PURPOSE OF THE ASAM CRITERIA

- To promote individualized and holistic treatment planning
- Guide clinicians and care managers in making objective decisions about patient admission, continuing care, and movement along the continuum of care.

THE CRITERIA PROVIDES A CONSISTENT WAY TO:

- assess patients' biopsychosocial circumstances to identify the appropriate level of care
- develop comprehensive, individualized, and patient-centered treatment plans
- define the services that should be available at each level of care

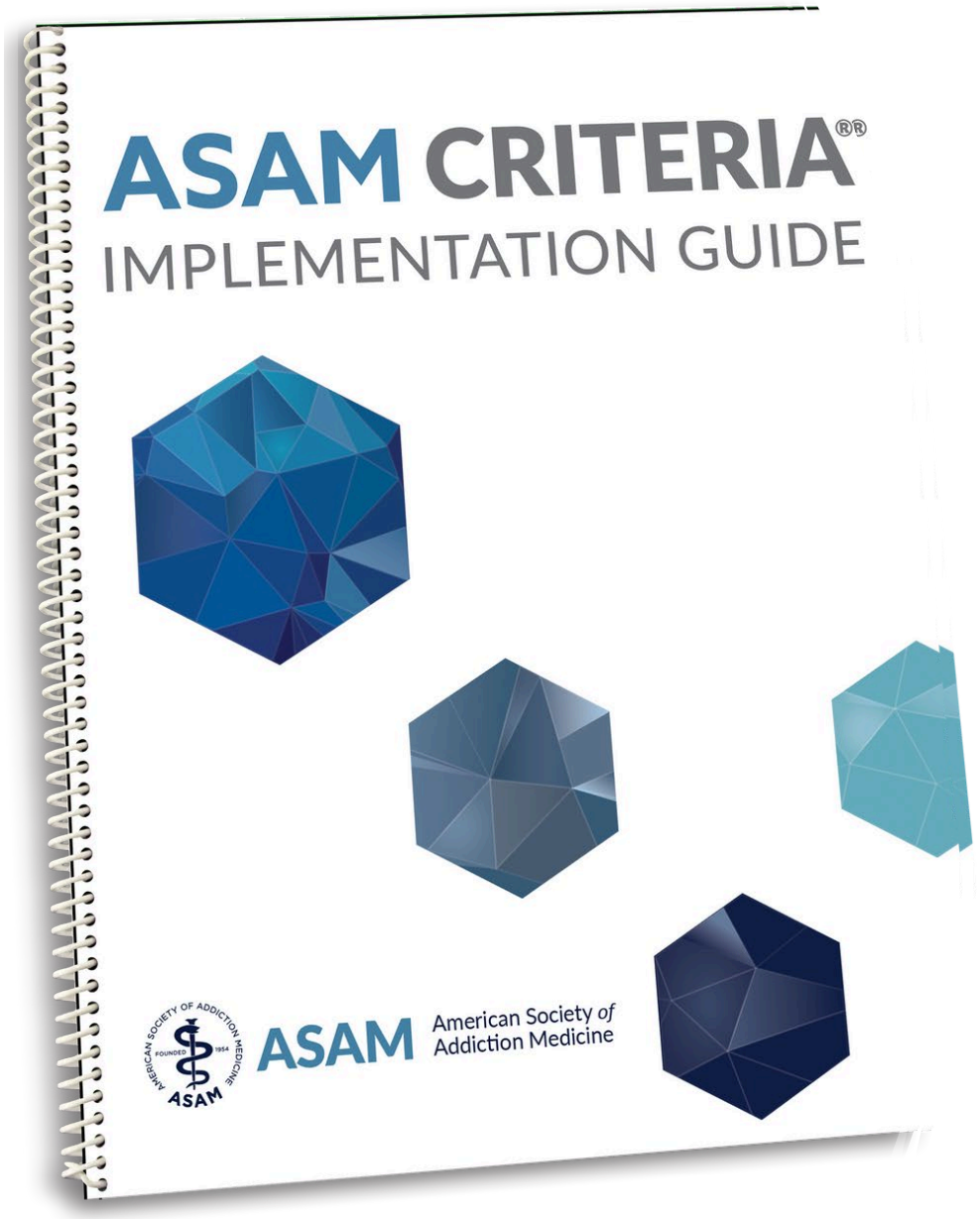
SUPPORTING EFFECTIVE IMPLEMENTATION

CLINICIANS

TREATMENT PROGRAMS

POLICY MAKERS

PAYERS



ASAM CRITERIA IMPLEMENTATION GUIDE

- Guides programs to more effectively implement The ASAM Criteria
- Uses the evidence-based NIATx model for process improvement
- Partnership with NIATx and The Change Companies

TRAINING
Does Not Equal
IMPLEMENTATION

“Every system is perfectly designed to deliver the results it produces.”

Langley, G. J., Moen, R. D., Nolan, K. M., Nolan, T. W., Norman, C. L., & Provost, L. P. (2009). The improvement guide: a practical approach to enhancing organizational performance.

IMPLEMENTATION

The process of putting things in place.

ADOPT the practice

vs.

ADAPT the practice

OBJECTIVES

- Learn a system of change through the NIATx methods.
- Understand how to use the ASAM Criteria Guiding Principles to identify and initiate improvements.
- Understand the role of a Change Leader in facilitating implementation and improvement.
- Conceptualize how to support the “neutral zone” and how to rethink “resistance.”
- Develop strategies for addressing staff needs during implementation and change.
- Develop additional expertise and understanding of the ASAM Criteria so they can supervise, educate and coach others.

THE ASAM CRITERIA IMPLEMENTATION GUIDE *WHY?*

- Helps programs improve quality of care in manageable increments aligned with each program's unique goals and challenges.
- Uses the ASAM Principles and the ASAM Criteria Checklist to describe characteristics that should be common to all treatment programs and serves as **parameters…**
- The ASAM Criteria functions as a model for the expected specifics of care and care delivery.

ASAM PRINCIPLES CHECKLIST

Principle 1
Admission into treatment is based on patient need rather than prerequisites.

Principle 2
Treatment plans are individualized based on patient's needs and preferences.

Principle 3
Patients receive a multidimensional assessment that incorporates their lived experience, identity, preferences and context.

Principle 4
Care is interdisciplinary, evidence based, delivered from a place of empathy and centered on the patient.

Principle 5
Patients move along a clinical continuum of care based on the outcomes of provided care.

Principle 6
Informed consent and shared decision making accompany all treatment decisions.

ASAM CRITERIA CHECKLIST

Check all the statement(s) that best describe your current use of *The ASAM Criteria*:

- ❑ We are a new program and do not have a formal assessment process in place.
- ❑ We have a formal biopsychosocial assessment that is built in house and want to adopt a multidimensional assessment based on *The ASAM Criteria*.
- ❑ We have a formal biopsychosocial assessment using *The ASAM Criteria* and want to build on this so *The ASAM Criteria* supports clinical decision making, treatment planning, and patient progress through the care continuum.
- ❑ Staffing, services, and therapies are determined by internal policies or external requirements other than *The ASAM Criteria*.
- ❑ Some staffing, services, and therapies are based on The ASAM Criteria level of care standards, and we would like to meet all standards for our level of care.
- ❑ We meet *The ASAM Criteria* standards for our current level of care but would like to add a level of care to our services.
- ❑ *The ASAM Criteria* level of care standards are not used in our program.

ABOUT THE NIATx FOUNDATION

- The NIATx Foundation specializes in successful implementation and organizational change.
- The NIATx Organizational Change Model, used within the ASAM Implementation Guide, is based on a set of evidence-based practices successfully applied in 3,000+ organizations supported by 40+ peer-reviewed publications.

NIATx as the vehicle for leveling up

HOW to improve

TRAIN for CHANGE

The NIATx Foundation

NIATx
CHANGE LEADERSHIP ACADEMY
10 Modules Sequence

01 | Create a Change Team

Who can we gather to work on improvement?

02 | Review The NIATx Principles and define your Big Aim

What outcome do we seek? What needs Improving?

03 | Do a Walk Through

How does it feel to the customer?

04 | Draw a Flow Chart

What does the process look like?

05 | Define Your Focused Aim

What is our targeted goal?

06 | Do a Nominal Group Technique

What change strategies might work?

07 | Plan a Change Strategy

How will we make the change?

08 | Create a Data Plan

How will we measure the change?

09 | Do a PDSA Change Cycle

What are the results of our strategy test?

10 | Share Your Change Story

How do we keep what works, and learn from our experience?

NIATx ASAM Criteria Change Charter

1.	The Change team
2.	The Big Aim
3.	The Walk Through
4.	The Flow Chart
5.	The Focused Aim
6.	The Nominal Group Technique
7.	The change strategy
8.	The Data Plan
9.	The PDSA
10.	The Change Story

THE NIATx MODEL & DEMING'S INFLUENCE

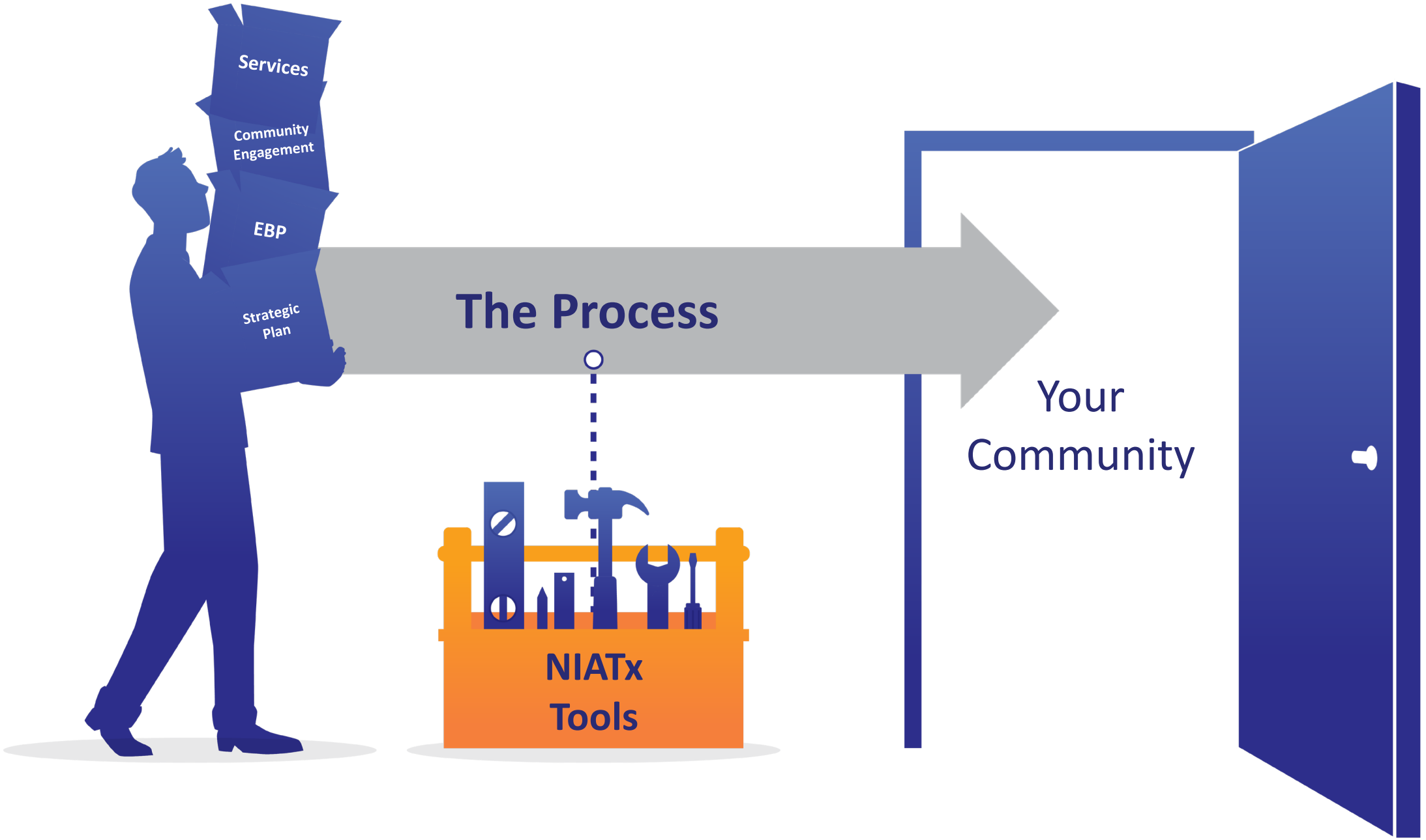
1 | All work is a **process**

2 | 85% of customer problems are due to poor **processes**, not people

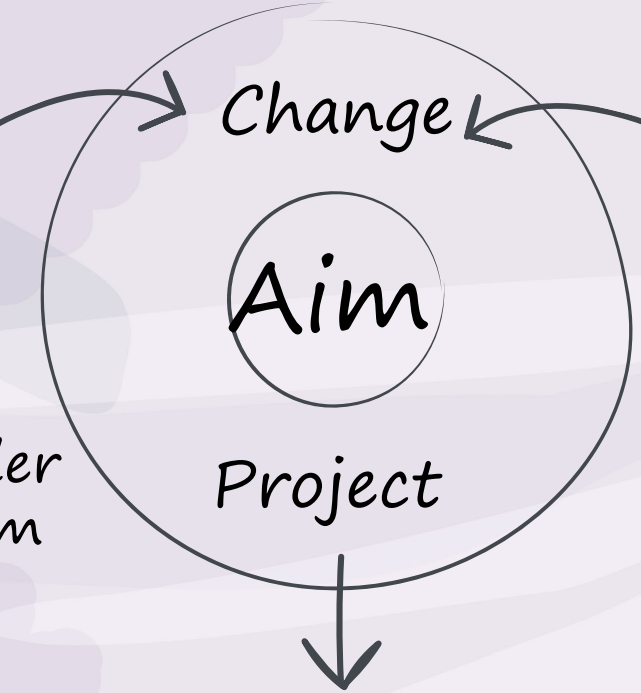
3 | To fix the problem you must focus on understanding and improving the **process**

4 | Rely on **data** to guide you

5 | Know your **customer** and involve front-line **workers**


Services
Community Engagement
EBP
Strategic Plan
The Process
NIATx Tools
Your Community

Process improvement model



PEOPLE
- ✓ Executive Sponsor
- ✓ Change Leader
- ✓ Change Team

TOOLS
- ✓ Walk-through
- ✓ Flowcharting
- ✓ Nominal Group Technique
- ✓ PDSA Cycle

RULES
- *Use existing resources
- *Measure change
- Sustain the gains

THE 5 NIATx PRINCIPLES

1 | Understand and involve the customer.

2 | Fix key problems – that keep the Executive Director awake.

3 | Pick a powerful Change Leader.

4 | Get ideas from outside the organization or field.

5 | Use rapid-cycle testing to establish effective changes (PDSA Cycles).

USE THE NIATx TOOLS

PDSA
Do a change

NGT
Brainstorm for change ideas

FLOWCHART
Chart what you walked through

WALK THROUGH
Pick something to walk through

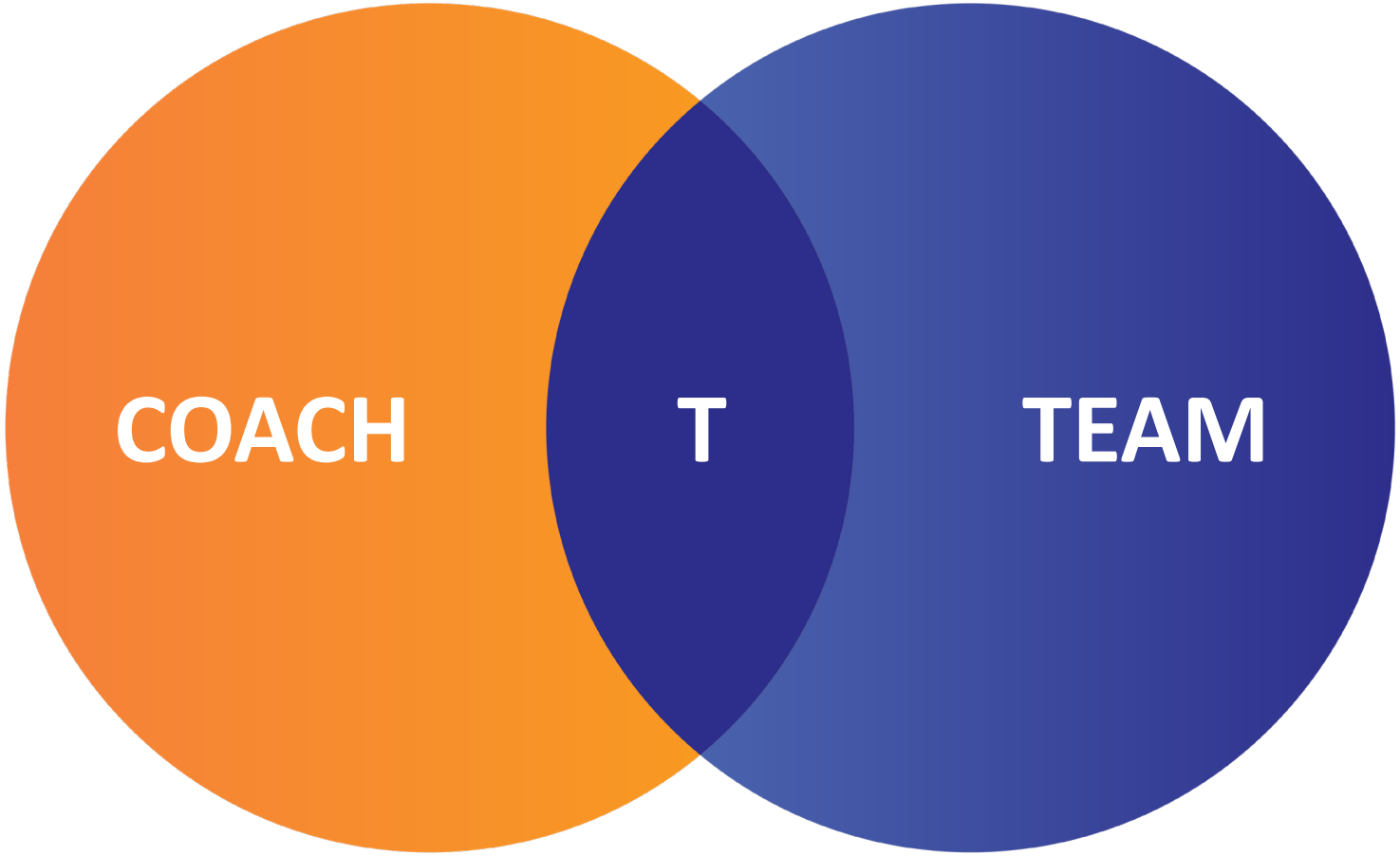
Sustainment Checklist

Sustainment by design:

- Projects are design to get the results that they get…
- Most change projects are not designed with sustainment in mind.

CONTINUUM OF SUPPORTS

TRUST



EMPATHY
Trust spiral

Repeat

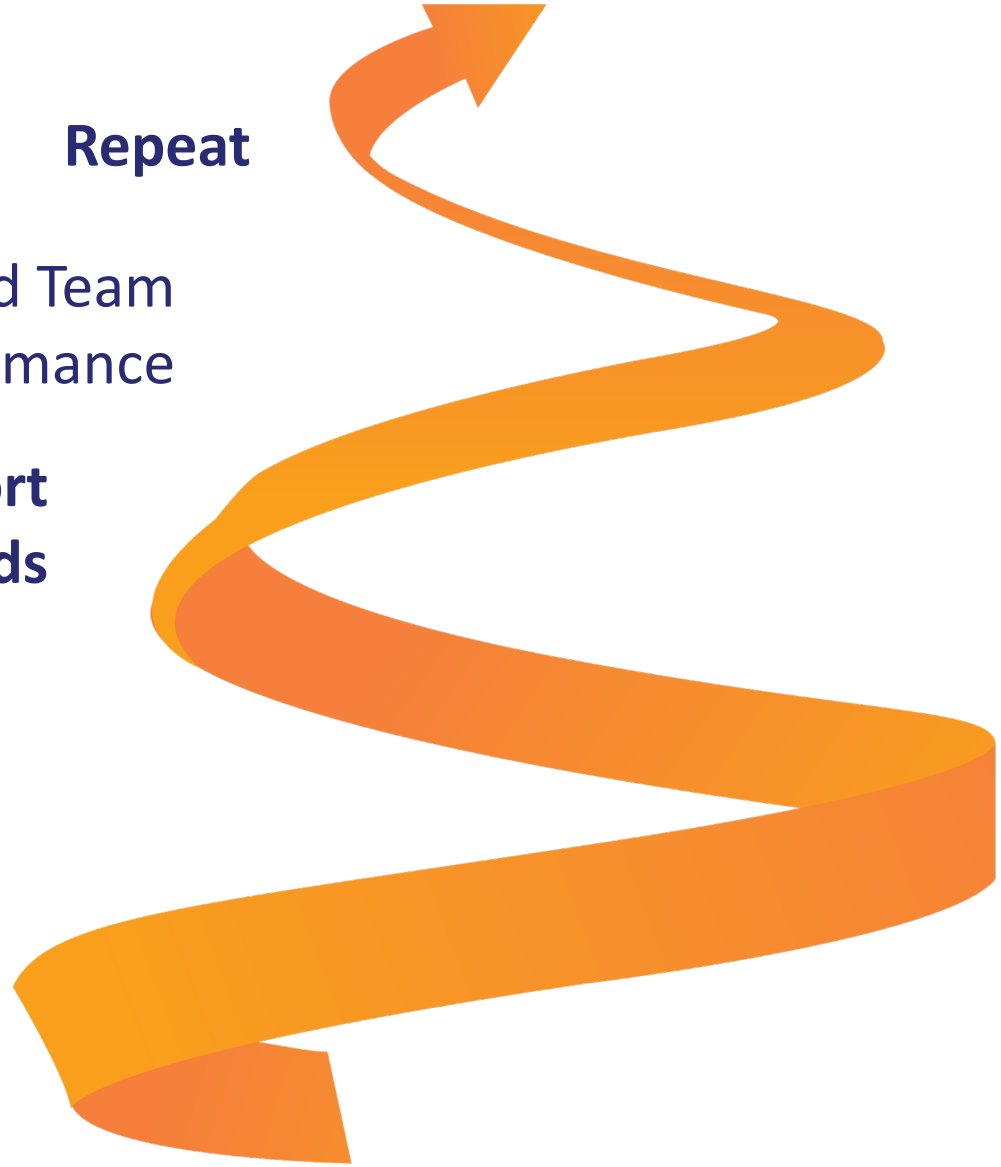
Enhanced Team performance

Coach can support team needs

Team Shares

Team Trusts Coach

Coach has empathy



The ASAM Criteria Implementation Guide Training

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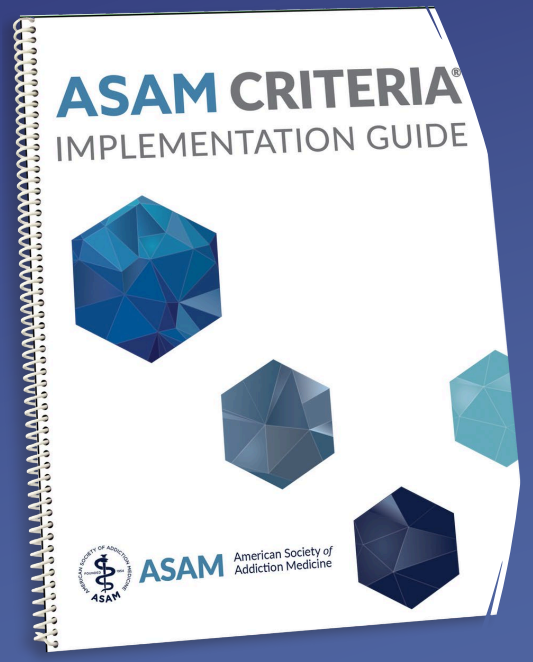
THANK YOU



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The Change Companies®

www.trainforchange.net/open-events

www.changecompanies.net

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